

- On working days, the pedestrian surfaces must be cleared by 7.30 am, and on Sundays and Bank holidays they must be cleared by 9.00 am. If it snows during the day, or if the surfaces remain or become icy, then they must be cleared or gritted again if need be. This obligation ends at 9.00 pm.
- The road must be accessible from the pedestrian surfaces and the cleared snow should not prevent the melt water from flowing into the gutters.

We will be happy to send you the Satzung über das Reinigen, Räumen und Streuen der Gehwege [Statute on cleaning, clearing and gritting the footpaths]. Call us on: Citizen service line 115. You can also find the statute online at www.karlsruhe.de/winterdienst

What else? More tips for winter maintenance

- Wake up earlier! Winter maintenance requires time and you yourself will also need more time to travel.
- Check the weather conditions every day.
- Take care to ensure that your snow shovel is in working condition and that you have a sufficient amount of gritting material.



- If possible, use public transport!
- Make your vehicle winter-proof. Summer tyres, or tyres with a tread that is not deep enough, are dangerous for you and for others.
- Give winter maintenance vehicles right of way and always allow them to go where they need to go. Snowploughs can be up to 3.50 metres wide.
- Park as closely to the edge of the road as possible!
- Clear and grit the path from the road to your waste containers, if not they may not be emptied.
- Please diligently fulfil your obligation to clear surfaces so that everybody can travel safely! Remember that falling can have serious consequences, particularly for the elderly.
- Also remember that you may be liable for any damages caused!

You can find further information at www.karlsruhe.de/winterdienst

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Brrrr. Exactly – it's winter!

This frosty time of year has a large impact on our lives. We work together to make sure that there are as few accidents as possible: We clear snow and grit surfaces for you, you clear snow and grit surfaces for yourselves and for others.

The city council: At your service

Who provides the winter maintenance services and what is provided?

People and machines

- Up to 500 employees from various departments, municipal companies and external winter maintenance companies spring into action when there is snow and ice
- A total of 33 gritting lorries, as well as numerous smaller gritting vehicles and devices, are used

What happens?

Clearing and gritting as needed

- With snowfall and icy conditions
- According to a winter maintenance schedule between 3.00 am and 10.00 pm
- Clearing and gritting 670 km of streets, with around 1,200 km of clearing and gritting to do, some 230 km of bicycle paths and some 640 stopping points, as well as public spaces, bridges and pedestrian crossings, several times a day

How does it happen?

Work according to the winter maintenance plan

- Priority roads, such as main roads and main rural roads, main transport routes and main connection routes, bus routes and steep uphill and downhill routes in the urban area are cleared and gritted first with damp grit. Then second priority roads, such as major thoroughfares or other particularly dangerous areas, are cleared and gritted. All other streets are cleared and, if necessary, gritted depending on our capacity.
- At the same time, heavily used pedestrian crossing and footpaths that are not subject to an adjacent resident obligation are cleared and gritted.
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- Wet salt is used on the roads. It can be used much more sparingly than dry salt. The parks department uses a gritting agent on footpaths in parks.
- So as to not place an unnecessary burden on the environment but make the surfaces as safe as possible nonetheless, as much salt as is needed should be used, but the amount should also be kept to a minimum.

What is not covered?

The limitations of the municipal winter maintenance service

The city council cannot be everywhere at once and cannot always clear and grit everywhere. Therefore, citizens must also take on some tasks as part of the winter maintenance of the city.

For yourselves and for others

What tasks do you have?

Die städtische Gehweg-Satzung [The municipal pavement statute]

- Proprietors, leaseholders and occupiers of properties which lie on a public street or which have access to the street are responsible for the clearing and gritting of the footpath and other surfaces. Landlords can transfer the obligation to clear and grit footpaths to their renters. For reasons of environmental protection, gritting agents such as sand, grit or ash should be used. Salt or agents containing salt may not be used.
- When the snow melts, the grit residue must be cleared away.
- The clearing and gritting obligation applies to footpaths, steps, footpaths next to a road, footpaths beneath archways and shared foot- and cycle paths without dividing lines. They must clear and grit three-quarters of the width of the path, up to three metres max. For separated cycle and footpaths, they are only obligated to clear the footpath.
- Surfaces at the edge of a road, if there is no footpath available at the side of the road, must be cleared and gritted up to a width of 1.50 metres. Surfaces at the edge of pedestrian zones and traffic-reduced areas should be cleared and gritted up to a width of three metres, if possible.

